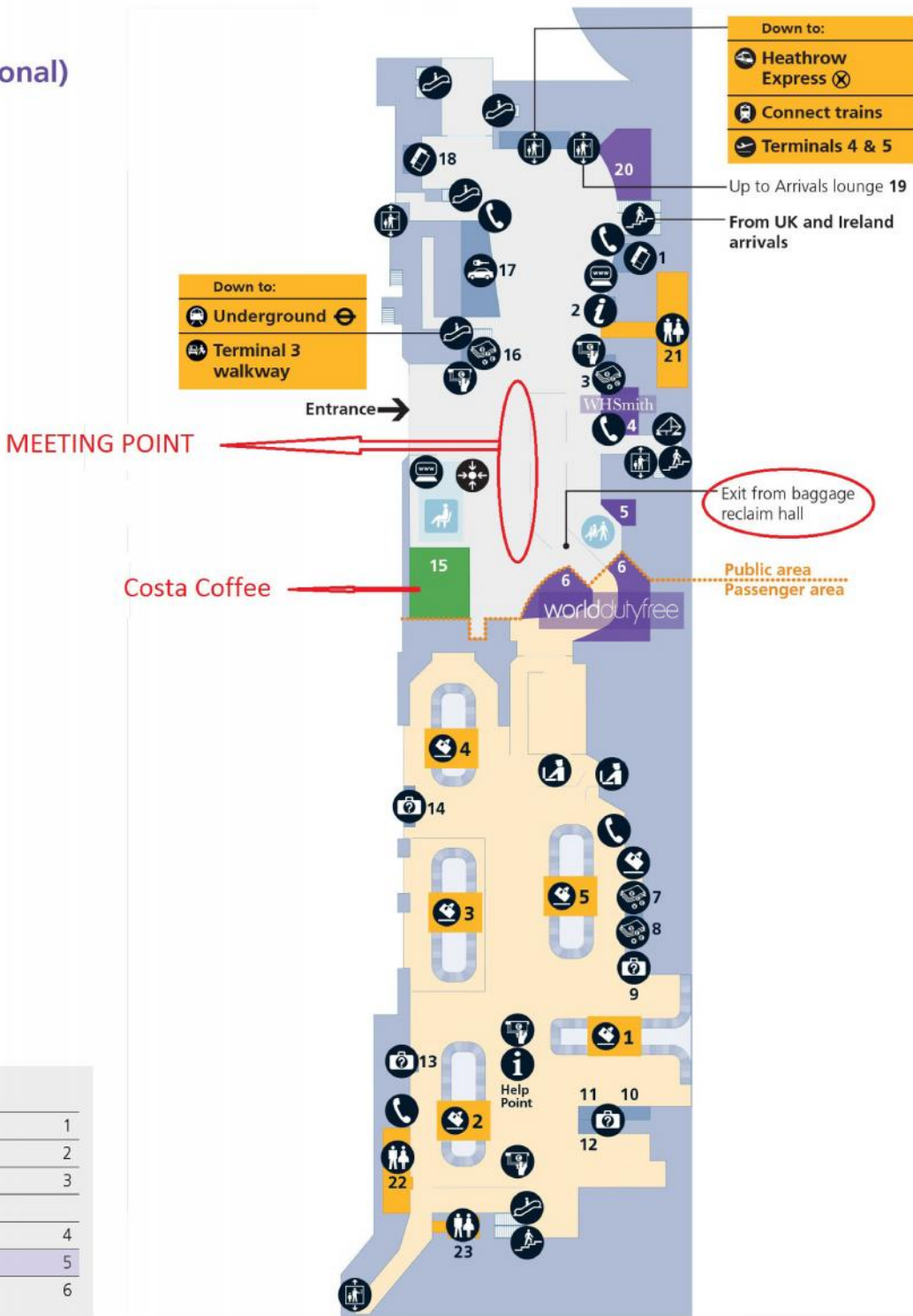


Terminal 1

Arrivals (International)

Ground floor



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Shopping

Excess Baggage Company	20
SIM Local	5
WHSmith	4
World Duty Free	6

Food and drink

Costa	15
-------	----

Services

Airline Lounge		Car rental desk	17	Telephone	
Arrivals lounge	19	Escalator		Ticket sales	
Baggage enquiries	9-14	Help point		Heathrow Express	18
Baggage reclaim		Internet facility		Hotel by Bus	1
British Hotel Reservation Centre	2	Lift		Toilets	
Shop and Collect pick up point		Meeting point		Accessible toilet	21, 22
Bureau de change		Postbox		Baby care	21, 22
Moneycorp	3, 7	Priority seating		Female toilet	22
Travelex	8, 16	Seating		Male toilet	23
Cash machine		Security		Tourist information	
Free Wi-Fi is available throughout the terminal		Stairs			

Terminal 3

Arrivals
Ground floor



Shopping

Boots	13
Excess Baggage Company	8
Voyager Entertainment family	17
Voyager Entertainment 18+	16
WHSmith	14
World Duty Free	3

Food and drink

Cafés	
AMT Coffee	12
Bite	2
M&S Simply Food	4
Bars & restaurants	
The Globe Freehouse	1

Services

Airline lounges		Bureau de change		Multi-faith prayer room	18
American Airlines lounge	19	Moneycorp	21, 26	Pharmacy	
Emirates Chauffeur Drive Lounge	9	Travelex	7, 15, 24	Postbox	
Virgin Atlantic Revivals lounge	11	Car rental	10	Seating	
Baggage enquiries	22, 23, 25, 27, 28	Cash machine		Stairs	
Baggage reclaim		Chauffeur service	6	Telephone	
British Hotel Reservation Centre Shop and Collect pick up point	20	Customs		Toilets	
		Escalator		Accessible toilet	All
		Help point		Baby care	All
		Internet facility		Drinking fountain	All
		Lift		Tourist information	
		Meeting point		UK Border Agency	5

Free Wi-Fi is available throughout the terminal

Contents

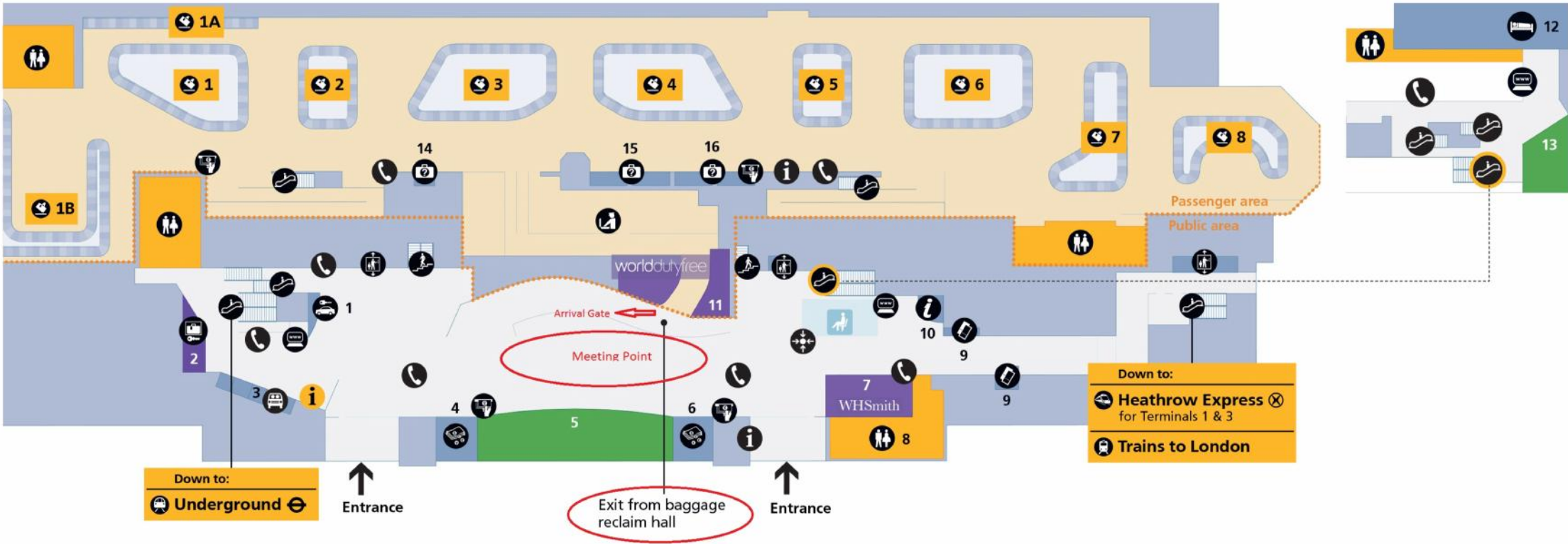
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Terminal 4

Arrivals

Ground floor and mezzanine

Mezzanine



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Services			
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British Hotel Reservation Centre	10	Chauffeur services	3
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		Yotel	12
Free Wi-Fi is available throughout the terminal			
Information		Ticket sales	
Left baggage	2	Heathrow Express	9
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Lift		Accessible toilet	All
Meeting point		Baby care	All
Seating		Drinking fountain	All
Stairs		Shower	8
Telephone		Tourist information	10

























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Arrivals

Ground floor



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	British Hotel Reservation Centre Shop and Collect pick up point	9
	Bureau de change	
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	Travelex	10, 24
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	Cash machine	
	Escalator	
	Help point	
	Internet facility	
	Lift	
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	Seating	
	Special Assistance	6
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